

**Interflow**<sup>®</sup>

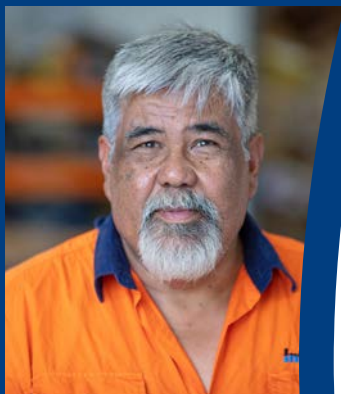
**h2O**  
HARM 2 ZERO

# Health, Safety and Environment

## Line 1 HSE Assurance



At Interflow, safety is one of the pillars that underpins everything we do. We are committed to continual improvement in the way we manage our Operations, Environmental and Safety obligations.



A key part of the Interflow Health, Safety and Environment (HSE) Strategy and our Harm to zero journey is the Interflow **Critical Safety Essentials** and **Critical Environment Essentials**, our CSE's and CEE's.

Interflow understands the importance of effective HSE performance and the need to constantly challenge our approach.

The Interflow CSEs and CEE's have been developed to;

- prioritise our critical and fatal risks
- define the minimum mandatory control measures
- and establish our **Line 1 assurance criteria** - a key component of Interflow's 3 lines of assurance program

The CSE's and CEE's support our HSE vision, and more so, our obsession with our biggest risks, with practical guidance on how to put controls in place.

### Our Three Lines of HSE Assurance Program:

The Interflow three lines of assurance program, is applied across each level of the business to make sure we are managing our risks and challenging our status quo.

- **Line 1 Assurance** seeks to verify we are managing our site based critical and fatal risks
- **Line 2 Assurance** seeks to verify the Interflow HSE management system is effectively implemented into all operational areas and regions
- **Line 3 Assurance** seeks to benchmark our HSE performance and verify we have the right strategic direction, initiatives and processes in place.

Together our 3 lines of assurance help us on our harm to zero journey.

We do Line 1 Assurance by performing the following 4 types of assurance activities;

1. **Safety Interactions** – a behavioural based interaction with operational workers, verifying the CSE's and CEE's are known and understood, reinforcing positive behaviors and providing coaching where improvements are needed
2. **Planned task observations** – These are a mini audit style activity against our CSEs and CEE's, where we verify our controls are well designed, implemented and effective.
3. **Critical control checks** – Are in-field validation that our most important controls are in place - every job, every time
4. **Workplace inspections** – These are field based assurance activities looking to find improvements in the workplace outside our CSE or CEE risks.

Together, these line 1 assurance activities help our leaders to;

- **Set the standard**
- **Remove or reduce risk**
- **Make a difference or drive improvements**

We do this by interacting with our People and the Places we work in, along with knowing our Processes and the risks they present to help us on our harm to zero journey.

Interflow Three Lines of HSE Assurance			
	1 <sup>st</sup> Line of Assurance	2 <sup>nd</sup> Line of Assurance	3 <sup>rd</sup> Line of Assurance
<b>Criteria</b>	Critical Safety Essentials (CSEs)  Critical Environment Essentials (CEEs)	10 HSE Management System (HSEMS) Standards	HSEMS, HSE Strategy, HSE Initiatives, HSE Risk and Assurance framework
<b>Method</b>	Safety Interaction (SI)  Planned Task Observation (PTO)  Critical Control Check (CCC)  Workplace Inspection (WI)	Primarily desktop audit	Formal consultancy review and interviews
<b>Auditee</b>	Operational and Project Delivery Management teams, workforce	Regional General Manager  General Manager – Engineering and Asset Management  – Supported by Operations Manager and Regional HSE Manager	Executive Manager – HSE  HSE Risk, Assurance and Strategy Manager.
<b>Auditor</b>	Foreman > MD (as per KPI matrix)	Executive Manager – HSE  HSE Risk, Assurance and Strategy Manager.  (MD, Executive on as needs basis)	Specialised external consultancy firm

'... our line 1 HSE assurance program is supporting our obsession to better understand and control our most critical and fatal risks. We are finding it is creating a platform for our field team members to raise new and better ways of working, and therefore improving how we solve our customers' problems.'

- Daniel Weaver - EGM Operations

