

Interflow[®]

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HARM 2 ZERO

Health, Safety and Environment

Sustainability



At Interflow, we have embarked on a journey to improve our sustainability practices across the board. We are committed to continual improvement in the way we manage our Health, Safety and Environment obligations.



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Interflow acknowledges it is in the early stages of our sustainability journey. It perfectly aligns with our Mission, Vision and Why We Exist (to solve our customers problems). The Climate Crises and associated challenges it brings to the water industry impact us all. This is a tangible way for us to Continue to Innovate and remain at the forefront of our sector.

Interflow's 2021-2023 HSE Vision & Strategy outlines our goals relating to our material environmental and sustainability impacts.

Our sustainability goals focus on:

- Establishing a baseline of our maturity in this space
- Addressing any gaps with a systematic, data driven approach
- Implementing projects to address the gaps, based on the priorities of ourselves and our clients

We conducted a baseline exercise in February 2020, using the Sustainability Advantage program and their diagnostic tool. The outcomes of that exercise have provided a roadmap of our priorities and areas to address.

Interflow has also reviewed the United Nations Sustainable Development Goals (UNSDG)* and identified four goals, and the relevant targets, to our business. We will achieve progress against our specific targets by a combination of our direct actions and the support of our not for profit partners (WaterAid and The Smith Family). These are:

UNSDG 4 – Quality education: Target 4.1 & 4.4

UNSDG 6 – Clean water & sanitation: Targets are 6.1 to and including 6.4, 6.A & 6.B

UNSDG 9 – Industries, Innovation and Infrastructure: Targets are 9.1, 9.4 & 9.5

UNSDG 13 – Climate Action: Target 13.1 & 13.3

The above provides us with a structure and specific goals however, as with many things, a little flexibility can go a long way. Issues like the drought and the associated magnitude of the bushfires this season mean sometimes you deviate from your plans. Our response to the bushfires has ranged from:

- Providing a raffle prize for staff of vacations and spending money in a bushfire effected area
- Donating wildlife watering stations, made from simple plumbing materials to fire effected areas. Thanks to REECE plumbing and Australian Wildlife Conservancy for their help with this.
- Individual site-based efforts, such as the fund raising for 'Drought Angels' at our QLD office

For specific details of our progress in this space please contact Anthony Ogilvie our Environmental and Sustainability Manager on aogilvie@interflow.com.au

* The 17 Sustainable Development Goals (SDGs) are the world's best plan to build a better world for people and our planet by 2030. Adopted by all United Nations Member States in 2015, the SDGs are a call for action by all countries - poor, rich and middle-income - to promote prosperity while protecting the environment. They recognise that ending poverty must go hand-in-hand with strategies that build economic growth and address a range of social needs including education, health, equality and job opportunities, while tackling climate change and working to preserve our ocean and forests. <https://sustainabledevelopment.un.org/>